

Wisconsin Children and Youth with Special Health Care Needs: Supporting Families and Providers Who Support Them

Becky Burns

CYSHCN Statewide Coordinator

August 11, 2021





Guiding Principles

- Children are best served within their families.
- Children, youth, and families are best supported within the context of their community.
- Families will have convenient access to care planning.



Guiding Principles (cont.)

- Collaboration is the best way to provide comprehensive services.
- Family perspective and presence must be included in all aspects of the system.



Who We Serve

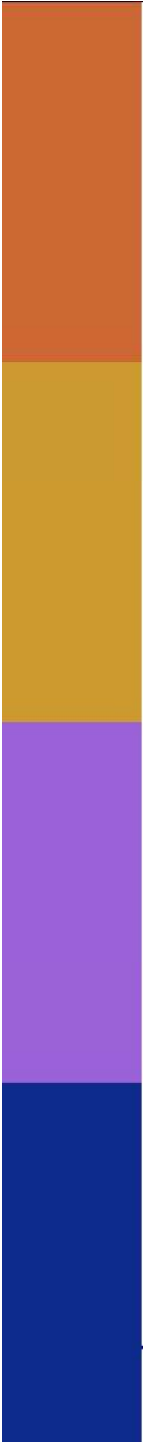
Wisconsin uses the federal definition:

"...those who have or are at increased risk for a chronic physical, developmental, behavioral, or emotional condition and who also require health and related services of a type or amount beyond that required by children generally."

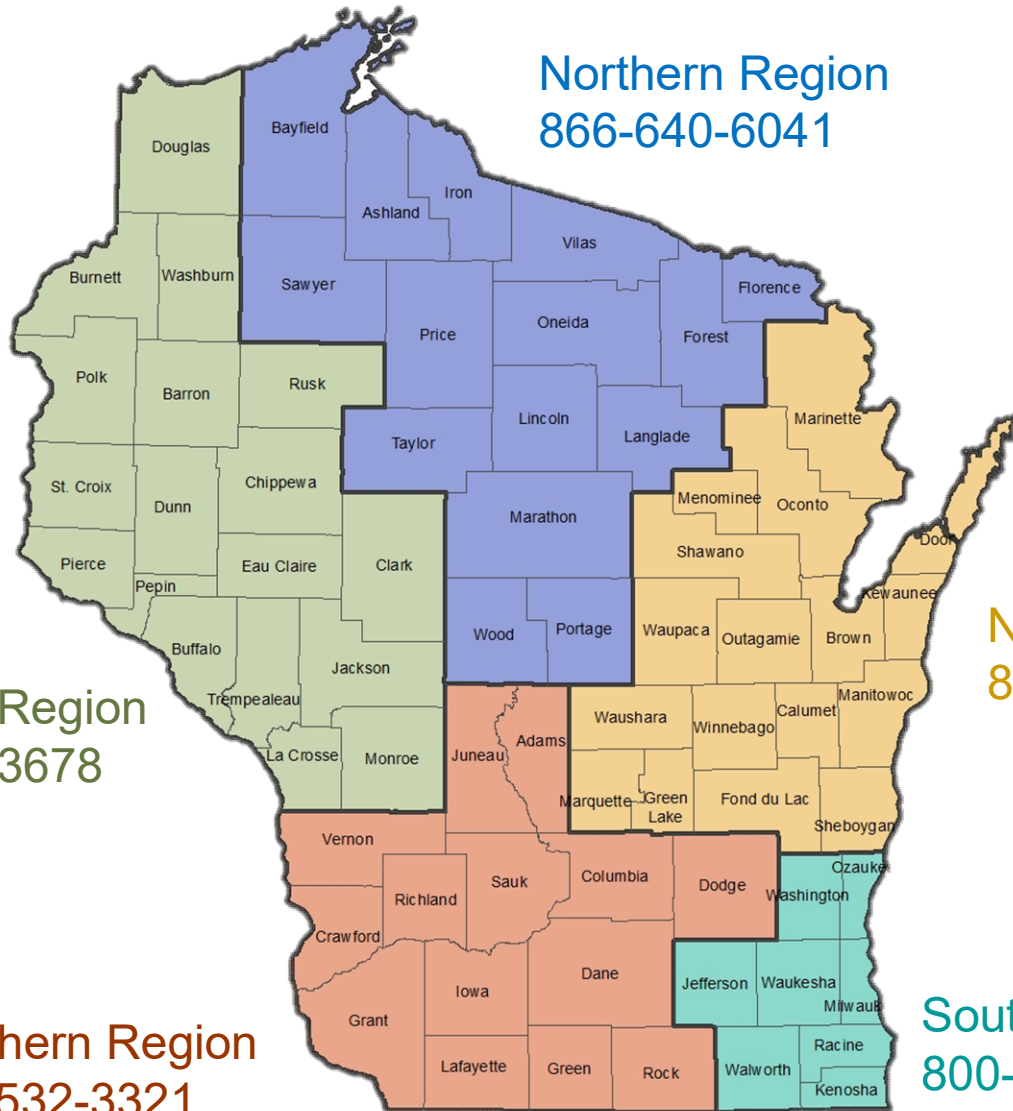




Wisconsin Title V Children and Youth with Special Health Care Needs Program



Five Regional Centers

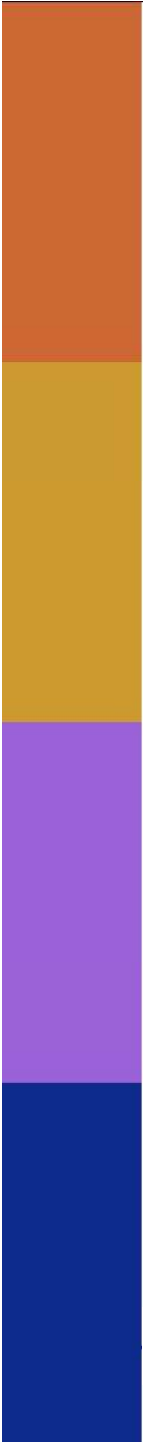


Wisconsin Regional Centers
Children and Youth with
Special Health Care Needs

¿necesita algún tipo de ayuda?

Wisconsin's Regional Centers help families get answers, find services, and connect to community resources.

Contact us!



Themes from Regional Centers

- “Our work is diving in, being with, walking along the side of parents.”
- “We spend as much time as needed, as often as needed, and as long as needed.”
- Families tell us:
 - You listened.
 - You helped me with what I thought was important.
 - You helped me find my next step.



Why Families Call

- Access to information
- Health benefits questions
- Care coordination needs
- Education related concerns
- Parent support
- Family and youth leadership
- Transportation
- Help with transition and medical home



Number of Contacts

	Total Families	Seeking Information	Seeking Referrals	Total Referrals
2018	1,065	999	739	1,304
2019	1,312	1,154	946	1,738
2020	956	925	751	1,547



Medical Home

- A medical home is a trusting partnership between your child and your pediatric primary health care team.
- Key components:
 - Care coordination
 - Shared plan of care
 - Care mapping

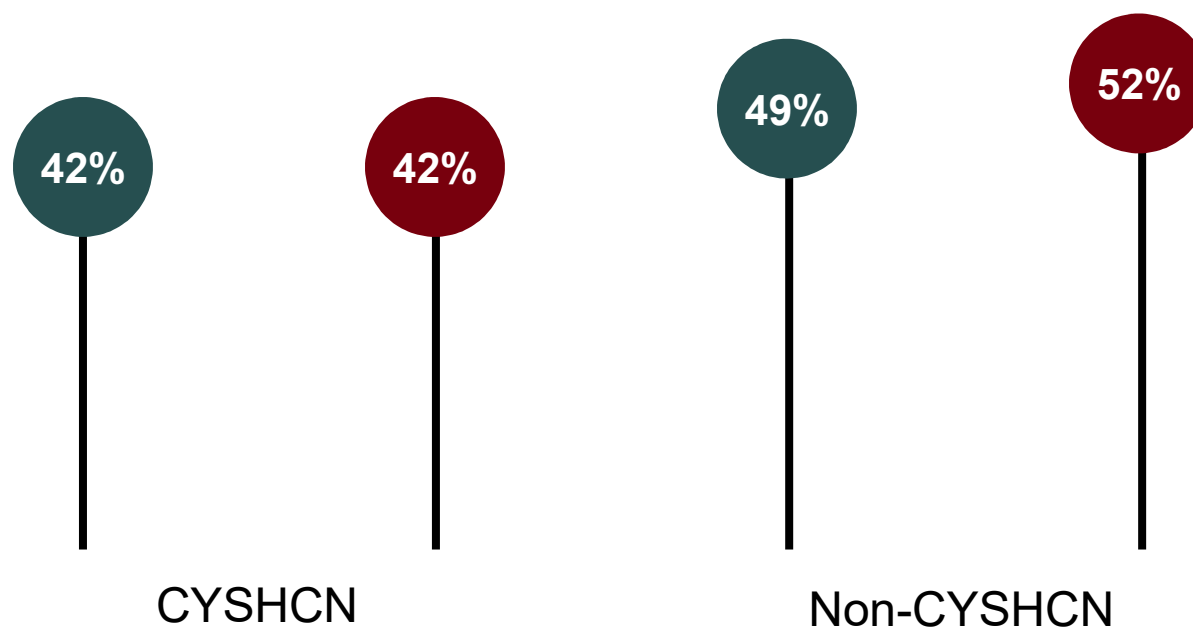


Source: wismhi.org



Medical Home

Percent of **Wisconsin** children ages 0 to 17 with a medical home by CYSHCN status, compared to the **United States**, 2018-2019





- Statewide non-profit focused on supporting the voice of families in decision-making, leadership, and systems change roles.
- Provides information, training, and support around health care and community services.
- Fact sheets
- Advocacy for change

Source: familyvoicesofwisconsin.com



Parent Parent of Wisconsin

...making connections statewide

- Provides parent support to parents of children with special needs
- One-to-one connection with another parent who knows firsthand about the feelings and realities that come with having a child with special needs
- Support Parent Training
- 888-266-0028

Source: p2pwi.org





- Nonprofit public-interest law firm
- Dedicated to ensuring health care access for children and families, particularly those with special needs or who are at risk
- Provides information, advocacy tools, legal services, and expert support
- 800-585-4222

Source: safetyweb.org



Youth Health Transition



HEALTH TRANSITION WISCONSIN

SUPPORTING YOUTH TO ADULT HEALTHCARE



- Health care transition is the process of changing from a pediatric to an adult model of health care.
- The health care transition supports youth in acquiring independent health care skills, preparing for an adult model of care, and transferring to new providers without a disruption in care.

Source: healthtransitionwi.org





- Statewide information and referral hotline
- Serves families with children who have special health care needs and professionals
- Includes a health and human services database of disability-related resources that is regularly updated
- 800-642-7837

Source: <https://wellbadger.org/>





Training Opportunities About Medical Home

- Did you know? Now you know!
- C.A.R.E. Medical Home Series for Families
 - **C**aring for the whole family
 - **A**ssembling a care notebook
 - **R**equesting a shared plan of care
 - **E**xploring care mapping
- Medicaid made easy

Contact your CYSHCN Regional Center



Acknowledgement

Funded in part by the MCH Title V Services Block Grant, Maternal and Child Health Bureau, Health Resources and Services Administration, U.S. Department of Health and Human Services.



Wisconsin
Department of Health Services

